

2021 COMMUNITY SURVEY

The Master Board believes that one of the best ways it can serve our community is to be responsive to the changing needs and interests of our diverse population. Accordingly, the Board has authorized a survey to gain insight into who we are as residents of The Cascades in this year 2021, what we like to do, and what our concerns are. While all individual responses will be kept confidential, survey results will be published. Each resident should submit a survey. All questions are optional. Any can be left unanswered. Thank you for your participation.

1. How long have you been a resident or owner in The Cascades?

(Choose the first that applies)

20 years or more	15 years or more	10 years or more	5 years or more	Less than 5 years
331	76	93	207	314

2. What portion of the year do you normally reside at the Cascades?

(If intermittent, use total time)

Full year	More than 6 months	3 to 6 months	Less than 3 months	Non-resident homeowner renting house	Homeowner of vacant house
710	180	120	11	3	0

3. How many people including yourself are in your household?

One	Two	Three or more
226	762	36

4. Your birth year (Choose the first that applies, from the left)

Earlier than 1945	Earlier than 1955	Earlier than 1965	Earlier than 1980
532	344	124	16

5. If there were no Covid concern, how often would you want to attend...

	Rarely/Never	Occasionally	Often
Cascades Entertainment Shows	133	492	398
Club or Organization Events held at the Cascades	115	526	371
Club or Organization Events held off-site	325	523	150
Master Board Meetings	367	462	174
Village Board Meetings	467	376	155
Fitness Classes	534	277	188
CRA Parties (New Year's Eve, Memorial Day, Pool)	314	460	240
Arts & Crafts activities	637	257	107

6. if there were no Covid concern, how often would you use the...

	Rarely/Never	Occasionally	Often
Fitness Center	265	393	364
Main Pool	143	407	466
Satellite Pool	429	346	234
Cafe Cascades	37	397	574
Tennis Courts	762	71	167
Pickleball Courts	751	108	139
Cardrooms (including Ballroom when used for card playing)	414	265	327
Library	569	348	88
Billiards Room	731	211	51

7. How often do you use the following?

	Rarely/Never	Occasionally	Often
Community Channel 63	551	383	87
Clubhouse Posters	367	458	188
Flyers at the Clubhouse	265	429	319
The Cascader	20	158	841
The Forum	61	258	697
Website other than the Forum	394	350	242

8.1 Level of Satisfaction - Facility Appearance

On a scale of 1 to 5, with 5 being the highest, what is your level of satisfaction with the appearance of these facilities? (N/A if you have no opinion.)

	1	2	3	4	5	N/A
Cascades entrances	16	23	54	212	713	5
Master Property Landscaping	12	9	46	193	763	1
Clubhouse	13	5	28	161	806	11
Pools	12	10	49	224	674	49
Courts	13	15	48	123	265	544

8.2 Level of Satisfaction with:

On a scale of 1 to 5, with 5 being the highest, what is your level of satisfaction with the following?
(N/A if you have no opinion.)

	1	2	3	4	5	N/A
Property Managers	21	19	84	236	596	56
Master Board	27	51	171	286	400	83
Village Boards	34	49	150	250	434	98
Building Maintenance	15	16	61	267	593	57
Communications (Cascader, Website, Channel 63, Email blasts)	15	23	69	231	625	56
Safety & Security (Guardhouse, Security Cameras, Locks, Signs)	36	41	145	323	449	24
Clubs & Organizations	15	14	109	258	430	186
Entertainment Shows	15	34	144	269	357	183
Racquet Sports	15	19	48	90	178	642
Fitness	21	24	103	202	292	352
Arts & Crafts	26	19	66	105	123	651
Cafe Cascades	32	54	173	303	407	38

9. To obtain approval for exterior modifications to individual properties, would you prefer:

A separate set of standards and individual Architectural Review Committees for each village (current system) - 615	
A uniform set of standards and a centralized Architectural Review Committee for The Cascades (may require a Declaration change – which requires a vote of the community – and a Bylaw change) - 368	

10. Concerning Village representation on the Master Board, would you prefer:

Keeping the current two representatives per village and one member at large - 677	
Changing to one representative per village and five members at large - 275	
Changing to nine members at large - 44	



11. If it were made available, would you use a payment system, other than checks, for club dues, event tickets, etc.?

Yes - 629	
No - 368	



12. Would you be in favor of an automated gate system which allows registered guests to enter at the Hagen Ranch entrance? The initial cost may be between \$35,000 and \$45,000, with a monthly fee of \$4,500. That will result in an increase in HOA fee of \$15 per quarter per household.

Yes - 113	
No - 910	

13. Recognizing any potential liability, do you favor permitting alcohol at the pools?

Yes - 562	
No - 448	

13a. If Yes, should it be limited to beer and wine?

Yes - 297	
No - 419	

14. Do you have regular access to a computer?

Yes - 973	
No - 49	